

## **Clickwell**

### **Terms of Use**

The information and content contained within this online wellbeing platform may be provided through a number of different supplying companies but are always subject to the following terms and conditions ("Terms of Use") and your access to this platform and continued usage constitutes complete acceptance of these Terms of Use. For the purposes of these Terms of Use, the terms "platform" and "website" and "site" have been used interchangeably.

These Terms of Use are applicable to the supplying company, the hosting organization and individual users of the platform.

### **User Data Protection and Privacy Policy**

All information entered into the platform will be treated with the strictest confidence, and securely stored in accordance with the Data Protection Act 1998 or the EU General Data Protection Regulation (as applicable). Absolutely no personal information will be divulged or made available to any other individual or organization.

### **Why some user data is collected and how it is used.**

In order to provide a quality service and the full range of platform functionality, some personal information is stored. This includes data entered into the logbook, wellbeing assessment data, height, weight, username and email address. This personal data is stored by the supplier and will not be transferred to any third party including Unilever.

Users may stop using the service at any time and request that their account and all related data be deleted. This will be dealt with within a reasonable working timescale.

Anonymous, collated, data may be provided to Unilever. This is to enable Unilever to assess the effectiveness of current health and wellbeing policies and identify areas for change. No individual can be identified from this data at any stage.

### **No Reliance on Information and Disclaimer**

Content may be added to this platform by several different parties, including the supplying company, the hosting organization and their authorized representatives and employees.

The content on this platform is provided for general information purposes only. It is not intended to constitute advice on which you should rely. You must obtain professional or specialist advice before taking, or refraining from, any action on the basis of the content on this platform.

Every reasonable effort is taken to ensure that all content published on this platform is accurate, up-to-date and of the highest quality. However, the hosting organization, the supplying company and their authorized representatives and employees make no representations, warranties or guarantees, whether express or implied, that content on this platform, or any other website or platform referred to within this platform, or accessed by hyperlinks through this platform is accurate and up-to-date and contains no errors or omissions.

Your use of and browsing in this platform is at your own risk. Neither the hosting organization, the supplying company or their authorized representatives and employees nor any other party involved in creating, producing, or delivering the platform is liable for any direct, incidental, consequential, indirect, or punitive damages arising out of your access to, or use of, this platform. Without limiting the foregoing, everything on this platform is provided to you "as is" and "as available" without warranty of any kind, either expressed or implied, including, but not limited to, the implied warranties of merchantability, fitness for a particular purpose, or non-infringement of intellectual property rights of third parties.

### **Intellectual Property**

The names, images, logos and pictures identifying the supplying company's services are proprietary marks of each company and / or its affiliates. References made while using this platform to any third party provided information, content, goods, products, process or service by trade name, trademark, manufacturer or otherwise does not necessarily constitute or imply the endorsement, approval or recommendation thereof or connection therewith by the supplying company. Further, this platform may be linked to other websites, which are not under the control of and are not maintained by the supplying company. The supplying company has not reviewed any or all of the sites linked to this platform and is not responsible for the content of those sites or any of the off-site pages or any other sites linked to those sites. These links are provided to you only as a convenience, and the inclusion of any link to such sites does not imply endorsement by the supplying company of those sites.

The supplying company does not claim ownership of the materials you provide through this platform, including but not limited to feedback and suggestions, or posts, uploads, inputs or other submissions. The supplying company shall not be liable or held accountable for the content or views expressed in such materials provided by you. The supplying company reserves the right at all times, in its sole discretion, to screen content submitted by you and to edit, move, delete, and/or refuse to accept any content that in the supplying company's judgment violates these Terms of Use or is otherwise unacceptable or inappropriate, whether for legal or other reasons

### **Google Analytics**

This platform uses Google Analytics, a web analytics service provided BY Google Inc. Google Analytics anonymously tracks how visitors interact WITH this platform BY setting a cookie (see Cookie Policy).

Google stores the information collected BY the cookie ON servers IN the United States. Google may also transfer this information TO third parties WHERE required TO DO so BY law, OR WHERE such third parties PROCESS

the information ON Google's behalf. Google will not associate your IP address with any other data held by Google. By using this platform, you consent to the processing of data about you by Google as described above.

To see how to delete or reject this cookie please view Google's Privacy Policy

The supplying company is not responsible for any form of cached content captured from this website.

## **Cookie Policy**

What are cookies?

Cookies are small pieces of data given to your browser by a website which may be stored as text files in the cookie directory of your computer. Cookies are not programs and cannot collect information from your computer. They do not damage your computer and are defined as "a piece of text stored on a user's computer by their web browser. A cookie can be used for authentication, storing site preferences, shopping cart contents, the identifier for a server-based session, or anything else that can be accomplished through storing text data" (source: Wikipedia, 2011).

Each website may send cookie data to your browser which may save it if your browser's preferences allow it to do so. To protect your privacy your browser only returns a cookie to the website that sent you the cookie and does not send it to any other website. A website cannot access your cookie directory or information on your computer, instead relevant cookies are included by your browser within each request you make to the website. A website can only obtain cookie data that your browser sends to it.

You do not have to accept cookies and you can change the settings within your browser to accept all cookies, reject all cookies, reject cookies from certain websites, notify you if a site is requesting to set a cookie, and set various other options.

Switching off cookies will still allow you to view the majority of content on our site, however, it will prevent you logging in and so accessing personalised information. It will also stop us remembering your login User ID if you ask us to do so, and may restrict your use of our interactive tools and of some services available through linked sites.

For further information about cookies visit: -Your Browser's Help function

-Your Browsers provider's website

## **Social Network Sharing**

If enabled on this website by the supplying company, there may be share buttons to enable users of the site to easily share articles with their friends through Facebook and Twitter or other social networks. These sites may

set a cookie when you are also logged in to their service. This website does not control the dissemination of these cookies and you should check the relevant third party website for more information about these.

The supplying company may make modifications, improvements, corrections and/or changes to this web site and these Terms of Use at any time with reasonable notice.

In the event that any portion of these Terms of Use is held to be unenforceable, the unenforceable portion shall be construed in accordance with applicable law as nearly as possible to reflect the original intentions of the parties and the remainder of the provisions shall remain in full force and effect.

The supplying company's failure to insist upon or enforce strict performance of any provision of these Terms of Use shall not be construed as a waiver of any provision or right.

Neither the course of conduct between any party referred to herein nor trade practice shall act to modify any provision of these Terms of Use.

These Terms of Use shall be governed by and construed in accordance with English law. Any cause of action against the supplying company must be commenced in England.

**IF THESE TERMS OF USE ARE NOT ACCEPTED IN FULL, THE USE OF THIS WEBSITE MUST BE TERMINATED IMMEDIATELY.**

For any enquiries about our terms of use, please email us: [enquiries@wellbeingzone.co.uk](mailto:enquiries@wellbeingzone.co.uk)